

Lower Farm



PICTORIAL STATEMENT OF PURPOSE

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Your Guide to Living in the Home Aims and Objectives

FOR YOU TO BE CARED FOR AS YOU WOULD LIKE

CHOICE

FOR YOUR PERSONAL NEEDS TO BE MET BY TRAINED PEOPLE



FOR YOU TO BE WARM AND COMFORTABLE



FOR YOU TO BE HAPPY



FOR YOU TO BELONG AND BE ABLE TO HAVE YOUR SAY



KEY MEMBERS OF STAFF

Hayley Newton – Acting Manager/Operations Manager

Ravi Selliah – Provider

Jason Colledge – Home Administrator

Katrina O’Neill - Activity Co-ordinator

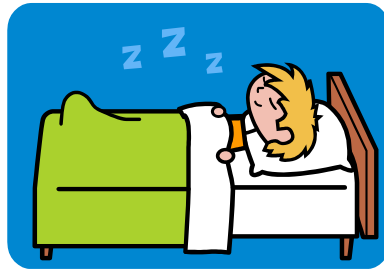
Paulette Carter – Accountant

Les Easthall - Maintenance

All Staff within the Home will be trained to meet your needs and look after you



You will have your own bedroom



We Have Lounges where you can sit in comfort with other people



Dining Rooms for you to eat your meal



And the Garden to go out in



The Manager or Nurses from the home will come to see you before you are supported into the care home to identify your needs



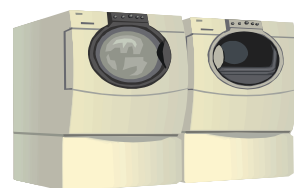
We will get to know you to enable us to meet your needs

Your family or friend will help you look after your money if you need the support



Or we will help you

Fees – What is included



Fees – What is not included



You can only smoke in the designated areas outside



You are allowed to have an alcoholic drink



Check with the nurse about your medication

If the Fire Alarm Sounds



Stay where you are until the staff come to help you



Your own priest can visit you in the home

Your Family, Friends and Loved ones can visit you at any time



**We provide an Open-Door policy whereby you can talk to Hayley
or indeed any staff member,
should you have any problems or queries.**



**If you wish to make a complaint you can also write to any of the
people below**



Hayley Newton

**Lower Farm Nursing Home
126 Grimston Road
South Wootton
King's Lynn
PE30 3PB**

**Email:
manager@lowerfarmnursing.co.uk**

Ravi Selliah

**Lower Farm Nursing Home
126 Grimston Road
South Wootton
King's Lynn
PE30 3PB**

**Email:
ravi.selliah@icloud.com**

Care Quality Commission (CQC)

Citygate

Updated 13.12.2024 HN

Norfolk Social Services

Tel: 01553 669300

Citygallows

Newcastle upon Tyne

NE1 4PA

Activities

You can choose the kind of things you would like to do

Sing a Long



Play Games



Have your nails done



Read



Chat



In-Chair Yoga



Meals, Snacks and Drinks are served throughout the day and night

