

LOWER FARM NURSING HOME

Covid Visiting Policy

Reviewed in line with Government Guidelines from 4th April 2022

Lower Farm is committed to ensuring the safety of our residents, employees, and visitors into the home. Lower Farm has a duty of care to ensure that all risks are identified and minimised to protect others.

From the 4th April 2022 Lower Farm can offer a structured visiting regime for all residents. The visiting guidelines are outlined below:

- A maximum of two visitors will be allowed at any one time or any given day (limits do not apply for very young children).
- All visits must be prearranged by telephoning the home on 01553 671027.
- Visitors must arrive promptly at the allocated time slot that they have prearranged.
- There are no time restrictions on visits or frequency of visits.
- All visitors are required to sign in, the visitors signing in log is situated in the main reception.
- All visitors will have their temperature checked on arrival to the home and this will be recorded on the visitors signing in log.
- Any visitor with a temperature exceeding 37.8 degrees celcius will not be permitted to enter the home.
- All visitors are politely asked not to attend prearranged visit if they are feeling unwell or having a temperature.
- Visitors must wear the appropriate personal protective equipment (PPE) and follow all other infection control measures during visits.
- Visitors must wear disposable aprons, disposable gloves, and a disposable face mask at all times.
- Clinical waste bins will be provided by Lower Farm to dispose of all used PPE, visitors must place all used PPE in the clinical waste bin.
- Alcohol based hand sanitizer will be provided by Lower Farm and all visitors must apply before applying disposable gloves and when removing disposable gloves.
- Visitors and residents are advised to keep physical contact to a minimum.
- Visitors and residents may wish to hold hands but should bear in mind that any contact increases the risk of transmission. There should not be close physical contact so please refrain from hugging or kissing.

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- In the event of an outbreak residents are permitted to have one nominated visitor who can continue to visit during the outbreak.
- In the event of an outbreak within the home, the nominated individual will be notified and it is at their discretion if they wish to proceed visiting their relative or friend.

What to expect during your visit:

- All visits will take place either in the residents own rooms or the front visiting lounge.
- Only one visit is permitted in the visiting lounge at any one time.
- Visitors are advised that refreshments will not be offered during the visit to reduce the risk of transmission.
- Visitors are advised that the use of toilet facilities during the visit is not permitted inline with infection control policies.
- Lower Farm recognise that residents vary in their needs, health and current wellbeing with this in mind each visit will be assessed to meet the needs of the residents both individually and collectively.
- Visitors must always keep PPE on during the visit.
- Lower Farm is regularly informed and updated by the Government and Public Health England. Any modifications that need to be made within the home due to guideline changes the visiting policy will be reviewed and updated.
- We ask all visitors to treat Lower Farm employees with respect at all times.
- All information and updates will be available on Lower Farm's website, www.lowerFarmnursing.co.uk

