

# LOWER FARM NURSING HOME

## Covid Visiting Policy

**Reviewed in line with Government Guidelines from 15th December 2022**

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Lower Farm is committed to ensuring the safety of our residents, employees, and visitors into the home. Lower Farm has a duty of care to ensure that all risks are identified and minimised to protect others.

From the 15th December 2022 Lower Farm can offer a structured visiting regime for all residents. The visiting guidelines are outlined below:

- All visitors will have their temperature checked on arrival to the home and this will be recorded on the visitors signing in log.
- Any visitor with a temperature exceeding 37.8 degrees celcius will not be permitted to enter the home.
- All visitors are politely asked not to attend prearranged visit if they are feeling unwell or having a temperature.
- Face masks are no longer mandatory to be worn when visiting, with the following exceptions;
  - If the person you are visiting is suspected or confirmed positive of Covid-19 then a face mask must be worn.
  - If you, the visitor, is a household or overnight contact of someone who has had a positive test result for Covid-19.
  - If the home is in an outbreak; this will be communicated via our website then outbreak visiting policy must be followed.
- Clinical waste bins will be provided by Lower Farm to dispose of all used PPE, visitors must place all used PPE in the clinical waste bin.
- Alcohol based hand sanitizer will be provided by Lower Farm for visitors to use.
- We have introduced protected visiting during meal times for residents these hours are as follows;
  - 12.30PM UNTIL 13.30PM
  - 17.00PM UNTIL 18.00PM

There are exceptions to these protected times if you are going to be supporting the person you are visiting with their meal, or if a prearrangement has been made with management.

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- In the event of an outbreak residents are permitted to have one nominated visitor who can continue to visit during the outbreak.
- In the event of an outbreak within the home, the nominated individual will be notified and it is at their discretion if they wish to proceed visiting their relative or friend.

What to expect during your visit:

- All visits will take place either in the residents own rooms or the front visiting lounge.
- Lower Farm recognise that residents vary in their needs, health and current wellbeing with this in mind each visit will be assessed to meet the needs of the residents both individually and collectively.
- Lower Farm is regularly informed and updated by the Government and Public Health England. Any modifications that need to be made within the home due to guideline changes the visiting policy will be reviewed and updated.
- We ask all visitors to treat Lower Farm employees with respect at all times and you will be asked to leave the building if threatening behaviour is displayed towards any staff member.
- All information and updates will be available on Lower Farm's website, [www.lowerFarmnursing.co.uk](http://www.lowerFarmnursing.co.uk)

